Model overview

This booklet is valid for miniRITE in the following hearing aid families:

- Oticon Opn 1
- Oticon Opn 2
- Oticon Opn 3

with NFMI and 2.4 GHz radio functionality.

The following speakers are available for the above families:

- Speaker 60
- Speaker 85
- Speaker 100
- Power mould speaker 105
**Introduction to this booklet**

This booklet guides you how to use and maintain your new hearing aid. Please read the booklet carefully including the **Warning section**. This will help you to get the most out of your new hearing aid.

Your hearing care professional has adjusted the hearing aid to meet your needs. If you have further questions, please contact your hearing care professional.

For your convenience this booklet contains a navigation bar to help you navigate easily through the different sections.

---

**Intended use**

The hearing aid is intended to amplify and transmit sound to the ear and thereby compensate for impaired hearing within mild to severe-to-profound hearing loss. The hearing aid is not intended to be used by infants/children < 36 months.

---

**IMPORTANT NOTICE**

The hearing aid amplification is uniquely adjusted and optimised to your personal hearing capabilities during the hearing aid fitting performed by your hearing care professional.
## Table of contents 2/2

### Warnings

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Usage of hearing aids</td>
<td>46</td>
</tr>
<tr>
<td>Choking hazards &amp; risk of swallowing batteries</td>
<td>46</td>
</tr>
<tr>
<td>Battery use</td>
<td>47</td>
</tr>
<tr>
<td>Dysfunction</td>
<td>48</td>
</tr>
<tr>
<td>Active implants</td>
<td>48</td>
</tr>
<tr>
<td>X-ray, CT, MR, PET scanning and electrotherapy</td>
<td>49</td>
</tr>
<tr>
<td>Heat and chemicals</td>
<td>49</td>
</tr>
<tr>
<td>Power instrument</td>
<td>50</td>
</tr>
<tr>
<td>Possible side effects</td>
<td>50</td>
</tr>
<tr>
<td>Interference</td>
<td>51</td>
</tr>
<tr>
<td>Use on Aircraft</td>
<td>51</td>
</tr>
</tbody>
</table>

### More info

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Troubleshooting guide</td>
<td>52</td>
</tr>
<tr>
<td>Water &amp; dust resistant (IP68)</td>
<td>54</td>
</tr>
<tr>
<td>Conditions of use</td>
<td>55</td>
</tr>
<tr>
<td>Warranty certificate</td>
<td>56</td>
</tr>
<tr>
<td>International warranty</td>
<td>57</td>
</tr>
<tr>
<td>Technical information</td>
<td>58</td>
</tr>
</tbody>
</table>
Identify your hearing aid speaker and earpiece

This will make it easier for you to navigate through this booklet.

**Speakers**

miniRITE hearing aids come with three different speakers:

- Speaker (60 shown)
- Ear grip (optional)
- Earpices

**Earpieces**

The speaker uses one of the following earpieces:

- Dome (open dome shown)*
- Grip Tip
- VarioTherm® micro mould or LiteTip
- Micro mould or LiteTip

* Please see details for replacing the dome or Grip Tip in section: Replace dome or GripTip

® VarioTherm is a registered trademark of Dreve

*60, *85, *100 *105
Your hearing aid - What it is

- Microphone openings
- Push button
- Battery drawer
- Speaker (60 shown)
- Ear grip (optional)
- Wax filter

What it does

- Holds the speaker in place
- Wax protection of speaker
- Sound in
- Change program and volume, and mute the hearing aid
- Contains the battery. Battery drawer is also the on/off switch
- Sound out
Identify left and right hearing aid
It is important to distinguish between the left and the right hearing aid as they might be programmed differently. You can find left/right colour indicators in the battery drawer, on 60 and 85 speakers, on the micro moulds or on LiteTips.

A RED indicator marks the RIGHT hearing aid.

A BLUE indicator marks the LEFT hearing aid.

Battery (size 312)
Your hearing aid is a miniature electronic device that runs on special batteries. To activate the hearing aid, you must insert a new battery in the battery drawer. See how in the “Replace the battery” section.
MultiTool for handling batteries and cleaning

The MultiTool contains a magnet which makes it easier to replace the battery in the hearing aid. It also contains a brush and a wire loop for cleaning and removing ear wax. If you need a new MultiTool please contact your hearing care professional.

IMPORTANT NOTICE
The MultiTool has a built-in magnet. Keep the MultiTool 30 cm away from credit cards and other magnetically sensitive devices.
Turn the hearing aid ON and OFF
The battery drawer is used to switch the hearing aid on and off. To save battery life, make sure your hearing aid is switched off when you are not wearing it.

**Turn ON**
Close the battery drawer with the battery in place.

**Turn OFF**
Open the battery drawer.

When to replace a battery
When it is time to replace the battery you will hear three beeps repeated at moderate intervals until the battery runs out.

Three beeps
= The battery is running low

Four beeps
= The battery has run out

Battery tip
To make sure the hearing aid is always working, bring spare batteries with you, or replace the battery before you leave home.
Replace the battery

1. Remove

Fully open the battery drawer. Remove the battery.

2. Uncover

Remove the sticky label from the + side of the new battery.

3. Insert

Insert the new battery into the battery drawer. Make sure the + side faces up.

4. Close

Close the battery drawer. The hearing aid will play a jingle through the earpiece. Hold the earpiece close to your ear to hear the jingle.

Tip

The MultiTool can be used for battery change. Use the magnetic end to remove and insert batteries. The MultiTool is provided by your hearing care professional.
Put on the hearing aid

The speaker brings the sound into your ear. The speaker should always be used with an earpiece attached. Use only parts designed for your hearing aid.

If the speaker has an ear grip, place it in the ear so it follows the contour of the ear (see step 3).

**Step 1**
Place the hearing aid behind your ear.

**Step 2**
Hold the bend of the speaker wire between your thumb and index finger. The earpiece should point towards the ear canal opening.

**Step 3**
Gently push the earpiece into your ear canal until the speaker wire sits close against the side of your head.
Caring for your hearing aid

When handling your hearing aid, hold it over a soft surface to avoid damage if you drop it.

Clean the microphone openings
Carefully brush away debris from the openings. Gently brush the surface. Make sure the brush is clean and that it is not pressed into the openings.

Wax filter
The speaker has a white wax filter attached to the end where the earpiece is attached. The wax filter will avoid wax and debris from damaging the speaker. If the filter becomes clogged, please replace the wax filter (see section Replace ProWax miniFit filter) or contact your hearing care professional.

IMPORTANT NOTICE
Use a soft, dry cloth to clean the hearing aid. It must never be washed or immersed in water or other liquids.
Replace ProWax miniFit filter

1. Tool
Remove the tool from the shell. The tool has two pins, one empty for removal and one with the new wax filter.

2. Remove
Push the empty pin into the wax filter in the speaker and pull it out.

3. Insert
Insert the new wax filter using the other pin, remove the tool and throw it out.

4. Final
The speaker should look like above when you have replaced the wax filter.

Note:
If you use a mould it requires that the hearing care professional replaces the wax filter in the speaker.
Standard earpieces: dome or Grip Tip
Both domes and Grip Tip are made of soft rubber material. There
are 4 different types of domes. Check your dome type and size
below.

- Open dome
- Bass dome, single vent
- Power dome
- Bass dome, double vent
- Grip Tip

Available in small and large,
with and without vent.

* only for speaker 60
** not for open dome

IMPORTANT NOTICE
If the earpiece is not on the speaker when removed from the ear,
the earpiece might still be in the ear canal. Consult your hearing care
professional for further instructions.

Replace dome or Grip Tip
The earpiece (dome or Grip Tip) should not be cleaned. If the ear-
piece is filled with wax, replace it with a new one. Grip Tip should
be replaced at least once a month.

Step 1
Hold on to the speaker and then
pull off the earpiece.

Step 2
Insert the speaker exactly into the
middle of the ear-
piece to obtain a firm attachment.

Step 3
Push firmly to ensure that the earpiece is fastened securely.
Customised earpieces: micro mould, LiteTip or power mould

There are 5 different types of moulds: micro mould and LiteTip, which are available in two different materials and a power mould. The earpieces are customised for your ear.

- Micro mould
- VarioTherm Micro mould*
- LiteTip
- VarioTherm LiteTip*
- Power mould

* VarioTherm micro mould and LiteTip do not have wax filter

Clean micro mould, LiteTip or power mould

The earpiece should be cleaned regularly.

The earpiece contains a wax filter which should be replaced when clogged or when the hearing aid does not sound normal.

Always use the wax filter delivered by your hearing care professional.

- The vent is cleaned by pressing the brush through the hole, twisting it slightly.
- Vent
- Wax filter
Flight mode
When boarding an air plane or entering an area where it is prohibited to radiate radio signals, e.g. during flight, flight mode must be activated. The hearing aid will still be working. It is only necessary to activate flight mode on one hearing aid.

To activate and deactivate flight mode. Press the push button for at least 7 seconds. A jingle confirms your action.

Opening and closing the battery drawer will also deactivate the flight mode. See section: Quick reset.

Optional features and accessories
The features and accessories described on the following pages are optional. Please contact your hearing care professional to find out how your hearing aid is programmed.

If you experience difficult listening situations, a special program may be helpful. These are programmed by your hearing care professional.

Write down hearing situations where you may need help.
**Change volume** (optional)

When you have two hearing aids, the push button allows you to adjust the volume in both ears. You will hear a click when you turn the volume up or down.

- A short press on the **RIGHT** hearing aid increases the volume.
- A short press on the **LEFT** hearing aid decreases the volume.

![Volume Levels](image)

- You will hear 2 beeps at the starting level.

**Mute the hearing aid** (optional)

Use the mute function if you need to silence the hearing aid while wearing it.

- Apply a very long press (3-4 seconds) to the button to mute the hearing aid. To reactivate, push the button briefly.

**IMPORTANT NOTICE**

Do not use the mute function as an off switch, as the hearing aid still draws current from the battery in this mode.
Change program (optional)

Your hearing aid can have up to 4 different programs. These are programmed by your hearing care professional.

- Press the button to change program

Note that if you have two hearing aids, the RIGHT hearing aid switches forwards from e.g. program 1 to 2 and the LEFT hearing aid switches backwards from e.g. program 4 to 3.

To be filled out by the hearing care professional

<table>
<thead>
<tr>
<th>Program</th>
<th>Sound you will hear when activated</th>
<th>When to use</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>♩</td>
<td>“1 beep”</td>
</tr>
<tr>
<td>2</td>
<td>♩♩</td>
<td>“2 beeps”</td>
</tr>
<tr>
<td>3</td>
<td>♩♩♩</td>
<td>“3 beeps”</td>
</tr>
<tr>
<td>4</td>
<td>♩♩♩♩</td>
<td>“4 beeps”</td>
</tr>
</tbody>
</table>
Quick reset
If you wish to return to the standard settings of the hearing aid programmed by your hearing care professional, simply open and then close the battery drawer. A jingle is being played when you reset the hearing aid.

Open

Close

Use hearing aids with iPhone, iPad and iPod touch
Your hearing aid is a Made for iPhone® hearing aid and allows for direct communication and control with iPhone, iPad® or iPod touch®.

For assistance in using these products with your hearing aids, please contact your hearing care professional or visit our support site at: www.oticon.global/connectivity

Oticon Opn is compatible with iPhone 7 Plus, iPhone 7, iPhone SE, iPhone 6s Plus, iPhone 6s, iPhone 6 Plus, iPhone 6, iPhone 5s, iPhone 5c, iPhone 5, 9.7-inch iPad Pro, 12.9-inch iPad Pro, iPad Air 2, iPad Air, iPad (4th generation), iPad mini 4, iPad mini 3, iPad mini 2, iPad mini, and iPod touch (5th and 6th generation). Devices must be running iOS 9.3 or later.
Open your iPhone and go to “Settings”. Make sure Bluetooth is on. Then choose “General”.

On the “General” screen, choose “Accessibility”.

On the “Accessibility” screen, choose “Hearing Aids”.

Open and close the battery drawer, on both hearing aids, and place them close to your iPhone. The hearing aids stay in pairing mode for 3 minutes.

Your iPhone will detect the hearing aids for pairing. Detected devices will appear in your iPhone list. Choose your hearing aids.

Confirm pairing. If you have two hearing aids, pairing confirmation is needed for each hearing aid.
Re-connect your hearing aids to your iPhone, iPad or iPod touch

When you turn off your hearing aids or Apple device, these will no longer be connected. To connect them again, turn on your hearing aids by opening and closing the battery door. The hearing aids will then automatically re-connect to your Apple device.

Oticon ON App

Oticon ON App for iPhone, iPad, iPod touch and Android™ devices offers an intuitive and discreet way to control your hearing aids. Oticon ON App enables you to connect and control an endless range of other devices by linking to IFTTT via the internet. Go to www.oticon.global/connectivity for more details and information on compatibility.

Oticon ON App is available on App Store® and on Google Play™. When downloading Oticon ON App on iPad, search for iPhone apps on App Store.

“Made for iPod,” “Made for iPhone,” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.
Wireless accessories (optional)

As an enhancement to your wireless hearing aids, a range of wireless accessories are available. They can enable you to hear and communicate better in many everyday situations.

ConnectClip
When ConnectClip is paired with your mobile phone, you can use the hearing aids as a handsfree headset.

TV Adapter 3.0
TV Adapter is a wireless transmitter of sound from TV and electronic audio devices. The TV Adapter streams sound directly to your hearing aids.

Remote Control 3.0
Remote Control offers the ability to change program, adjust volume or mute your hearing aids.

For more information, please contact your hearing care professional or visit: www.oticon.global

Other options (optional)

Autophone
The autophone can automatically activate a phone program in the hearing aid, if your telephone has a dedicated magnet. The magnet needs to be placed at your telephone next to the sound outlet.

For more information, please contact your hearing care professional.
You should familiarise yourself fully with the following general warnings before using your hearing aid for your personal safety and to ensure correct use.

Please note that a hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Furthermore, note that in most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.

Consult your hearing care professional if you experience unexpected operations or events with your hearing aid.

Usage of hearing aids
• Hearing aids should be used only as directed and adjusted by your hearing care professional. Misuse can result in sudden and permanent hearing loss.
• Never allow others to wear your hearing aid as incorrect usage could cause permanent damage to their hearing.

Choking hazards & risk of swallowing batteries
• Hearing aids, their parts, and batteries should be kept out of reach of children and anyone who might swallow these items, or otherwise cause injury to themselves.
• Batteries have occasionally been mistaken for pills. Therefore, check your medicine carefully before swallowing any pills.
• Most hearing aids can be supplied with a tamper-resistant battery drawer upon request. This is strongly recommended for infants, small children and people with learning difficulties.
• Children below 36 months must always use a tamper-resistant battery drawer. This option is available in BTE, miniBTE, RITE and miniRITE hearing aids.

If a battery or hearing aid is swallowed, see a doctor immediately.

Battery use
• Always use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm.
• Never attempt to recharge your batteries and never dispose of batteries by burning them. There is a risk that the batteries will explode.
Warnings

Dysfunction
• Be aware of the possibility that your hearing aid may stop working without notice. Keep this in mind when you depend on warning sounds (e.g., when you are in traffic). The hearing aids may stop functioning, for instance if the batteries have expired or if the tubing is blocked by moisture or ear wax.

Active implants
• Caution must be taken with active implants. In general, follow the guidelines recommended by manufacturers of implantable defibrillators and pacemakers regarding use with mobile phones and magnets.

• The Autophone magnet and Multi-Tool (which has a built-in magnet) should be kept more than 30 cm away from the implant, e.g., do not carry it in a breast pocket.

• If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of disturbance.

X-ray, CT, MR, PET scanning and electrotherapy
• Remove your hearing aid before X-ray, CT/MR/PET scanning electrotherapy, surgery etc. as your hearing aid may be damaged when exposed to strong fields.

Heat and chemicals
• The hearing aid must never be exposed to extreme heat e.g. left inside a parked car in the sun.

• The hearing aid must not be dried in microwave ovens or other ovens.

• The chemicals in cosmetics, hairspray, perfume, aftershave lotion, suntan lotion and insect repellent can damage the hearing aid. Always remove your hearing aid before applying such products and allow time to dry before use.
**Warnings**

**Power instrument**
- Special care should be exercised in selecting, fitting and using a hearing aid where maximum sound pressure capability exceeds 132 dB SPL (IEC 711), as there may be risk of impairing the remaining hearing of the hearing aid user.

*For information on whether your hearing aid is a power instrument, see the back of this leaflet.*

**Possible side effects**
- Hearing aids, moulds or domes may cause an accelerated accumulation of ear wax.
- The otherwise non-allergenic materials used in hearing aids may in rare cases cause a skin irritation or other side effects.

*Please seek consultation with a physician if these conditions occur.*

**Interference**
- The hearing aid has been thoroughly tested for interference, according to the most stringent international standards. However, interference between the hearing aid and other devices (e.g. some mobile telephones, citizens band systems and shop alarm systems and other devices) may occur. If this occurs, increase the distance between the hearing aid and the interfering device.

**Use on Aircraft**
- Your hearing aid contains Bluetooth. On board an aircraft, flight mode must be activated, unless Bluetooth is permitted by the flight personnel.
## Troubleshooting guide

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No sound</strong></td>
<td>Dead battery</td>
<td>Replace the battery</td>
</tr>
<tr>
<td></td>
<td>Clogged earpieces (dome, Grip Tip, micro mould or LiteTip)</td>
<td>Clean mould</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Consider replacing wax filter or dome</td>
</tr>
<tr>
<td><strong>Intermittent or reduced sound</strong></td>
<td>Clogged sound outlet</td>
<td>Clean mould or replace wax filter in the speaker, mould or dome</td>
</tr>
<tr>
<td></td>
<td>Moisture</td>
<td>Wipe battery with a dry cloth</td>
</tr>
<tr>
<td></td>
<td>Dead battery</td>
<td>Replace the battery</td>
</tr>
<tr>
<td><strong>Squealing noise</strong></td>
<td>Hearing aid earpiece inserted incorrectly</td>
<td>Re-insert the earpiece</td>
</tr>
<tr>
<td></td>
<td>Ear wax accumulated in ear canal</td>
<td>Have ear canal examined by your doctor</td>
</tr>
<tr>
<td><strong>Beeping</strong></td>
<td>If your hearing aid plays 8 beeps, 4 times consecutively, your hearing aid needs a microphone service check</td>
<td>Contact your hearing care professional</td>
</tr>
<tr>
<td><strong>Pairing issue with Apple device</strong></td>
<td>Bluetooth connection failed</td>
<td>1) Unpair your hearing aids (Settings ➝ General ➝ Accessibility ➝ Hearing Aids ➝ Devices ➝ Forget this device). 2) Turn Bluetooth off and on again. 3) Open and close battery drawer on hearing aids. 4) Re-pair hearing aids (see section Pair Hearing Aids with iPhone)</td>
</tr>
<tr>
<td></td>
<td>Only one hearing aid paired</td>
<td></td>
</tr>
</tbody>
</table>

If none of the above solutions work, consult your hearing care professional for assistance.
Water & dust resistant (IP68)

Your hearing aid is dust-tight and protected against ingress of water which means it is designed to be worn in all daily life situations. Therefore you do not have to worry about sweat or getting wet in the rain. Should your hearing aid come in contact with water and stop working, please follow these guidelines:

1. Gently wipe off any water
2. Open the battery drawer and remove the battery and gently wipe off any water in the battery drawer
3. Let the hearing aid dry with the battery drawer left open for approximately 30 minutes
4. Insert a new battery

IMPORTANT NOTICE
Do not wear your hearing aid while showering or participating in water activities. Do not immerse your hearing aid in water or other liquids.

Conditions of use

<table>
<thead>
<tr>
<th>Operating conditions</th>
<th>Temperature: +1°C to +40°C Relative humidity: 5% to 93%, non-condensing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage and transportation conditions</td>
<td>Temperature and humidity should not exceed the following limits for extended periods during transportation and storage:</td>
</tr>
<tr>
<td></td>
<td>Temperature: -25°C to +60°C Relative humidity: 5% to 93%, non-condensing</td>
</tr>
</tbody>
</table>
Warranty certificate

Name of owner: __________________________________________________

Hearing care professional: _________________________________________

Hearing care professional address: ________________________________

Hearing care professional phone: _________________________________

Purchase date: ____________________________ Month: _______________

Warranty period: __________________ Month: ______________________

Model left: __________________ Serial no.: _________________________

Model right: __________________ Serial no.: _________________________

International warranty

Your hearing aid is covered by an international limited warranty issued by the manufacturer for a period of 12 months from the date of delivery. This limited warranty covers manufacturing and material defects in the hearing aid itself, but not in accessories such as e.g. batteries, tubing, speakers, earpieces and filters, etc. Problems arising from improper/incorrect handling or care, excessive use, accidents, repairs made by an unauthorised party, exposure to corrosive conditions, physical changes in your ear, damage due to foreign objects entering the device or incorrect adjustments are NOT covered by the limited warranty and may void it. The above warranty does not affect any legal rights that you might have under applicable national legislation governing sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service
Take your hearing aid to your hearing care professional, who may be able to sort out minor problems and adjustments immediately.
Technical information
The hearing aid contains two radio technologies, which are described below:

The hearing aid contains a radio transceiver using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is very weak and is always below -40 dBμA/m at 10 meter distance.

The hearing aid also contains a radio transceiver using Bluetooth Low Energy (BLE) and a proprietary short range radio technology both working at 2.4 GHz. The 2.4 GHz radio transmitter is weak and is always below 4 dBm e.i.r.p. in total radiated power.

The hearing aid complies with international standards concerning electromagnetic compatibility and human exposure.

Due to the limited space available on the hearing aid relevant approval markings can be found in this document.

USA and Canada
The hearing aid contains a radio module with the following certification ID numbers:
FCC ID: U28AUMRIT
IC: 1350B-AUMRIT

The device complies with Part 15 of the FCC Rules and with Industry Canada's licence-exempt RSSs.

Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

More information: www.oticon.global
The manufacturer declares that this hearing aid is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Declaration of Conformity is available from the manufacturer.

Manufactured by:
Oticon A/S
Kongebakken 9
DK-2765 Smørum
Denmark
www.oticon.global

Power instrument  □ Yes  □ No

Settings overview for your hearing aid

<table>
<thead>
<tr>
<th></th>
<th>Left</th>
<th>Right</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume control</td>
<td>□ Yes  □ No</td>
<td>□ Yes  □ No</td>
</tr>
<tr>
<td>Program shift</td>
<td>□ Yes  □ No</td>
<td>□ Yes  □ No</td>
</tr>
<tr>
<td>Mute</td>
<td>□ Yes  □ No</td>
<td>□ Yes  □ No</td>
</tr>
</tbody>
</table>

Volume control indicators

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Beeps at min/max volume</td>
<td>□ On  □ Off</td>
<td>□ On  □ Off</td>
</tr>
<tr>
<td>Clicks when changing volume</td>
<td>□ On  □ Off</td>
<td>□ On  □ Off</td>
</tr>
<tr>
<td>Beeps at preferred volume</td>
<td>□ On  □ Off</td>
<td>□ On  □ Off</td>
</tr>
</tbody>
</table>

Battery indicators

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Low battery warning</td>
<td>□ On  □ Off</td>
</tr>
</tbody>
</table>

Waste from electronic equipment must be handled according to local regulations.

171383UK / 05.10.16

The manufacturer declares that this hearing aid is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Declaration of Conformity is available from the manufacturer.

Manufactured by:
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Kongebakken 9
DK-2765 Smørum
Denmark
www.oticon.global

Power instrument  □ Yes  □ No

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Volume control indicators

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<tr>
<td>Clicks when changing volume</td>
<td>□ On  □ Off</td>
<td>□ On  □ Off</td>
</tr>
<tr>
<td>Beeps at preferred volume</td>
<td>□ On  □ Off</td>
<td>□ On  □ Off</td>
</tr>
</tbody>
</table>

Battery indicators

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Low battery warning</td>
<td>□ On  □ Off</td>
</tr>
</tbody>
</table>