Quick guide for Oticon Opn & Oticon ON App
Introduction
This is a detailed guide on the use of Oticon Opn and the Oticon ON App with iPhone®.
- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App

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Please visit www.oticon.global/connectivity for more details on compatibility, or see the description for Oticon ON App on the App Store® and Google Play™.

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How to pair iPhone with Oticon Opn

Enter Settings
Find the Settings icon on iPhone.

Select General
Select Accessibility
Select Hearing Aids

Ensure Bluetooth is on

Iphone will now search for hearing aids
Open/close the battery door on the instruments so iPhone can recognize them.

Select the hearing aids once available

Confirm the Bluetooth pairing request: once for each hearing aid
Hearing aids as the default audio output

Select Settings

Select General

Select Accessibility

1. Hearing Aids
2. Audio Routing

1. Call & Media Audio
2. Always Hearing Aids

Verify
When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).
Install Oticon ON App

Find the App Store icon
Select Search
Type “Oticon”
Select Oticon ON
Select the Download icon
Installing
Start Oticon ON App
Once installed, Oticon ON App can be started from the home screen.

First time use
When started for the first time, you should allow for access to location and for notifications, for best possible functionality.

Tutorial
The first time Oticon ON App is started, a short tutorial is shown. You can close the tutorial with the “X” button.

3D Touch
Press and hold the Oticon ON App for instant access to programs.

Lost connection
The red dot on the Oticon ON App notifies about lost connection(s).
Select programme/programme with Tinnitus relief sound/programme settings/volume and mute

1. Start the Oticon ON App

2. Volume
   Once started, Oticon ON App will show the current programme and current volume.
   To adjust the volume, simply swipe your finger up or down while touching the screen (1).

3. L and R volume
   If enabled (see settings) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.

4. Select Programme
   Touch the active programme to open the programme selector (1).
   Select the programme you want (2).
   Note: The number of available programs is determined by your hearing care professional.

5. Mute hearing aids
   Briefly touch the volume indicator to mute the hearing aids (1).
   You can un-mute by adjusting the volume or touching the mute indicator (2).

6. Secondary functions
   Press the settings indicator to access the secondary functions related to the active programme.

7. Modify label
   Touch the current label and type the wording you prefer.

8. L and R volume
   If enabled (see settings) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.

9. Volume
   Once started, Oticon ON App will show the current programme and current volume.
   To adjust the volume, simply swipe your finger up or down while touching the screen (1).

10. Mute hearing aids
    Briefly touch the volume indicator to mute the hearing aids (1).
    You can un-mute by adjusting the volume or touching the mute indicator (2).

11. Secondary functions
    Press the settings indicator to access the secondary functions related to the active programme.

12. Modify label
    Touch the current label and type the wording you prefer.

13. Adjust Tinnitus relief sounds
    The level/volume of the Tinnitus relief sounds can be adjusted through the secondary functions (2).
    The levels can be adjusted independently left and right (3).
Listening to the TV (requires TV Adapter 3.0)

Select Programme
Touch the active programme
to open the programme
selector (1).
Select the TV programme (2).
Note: The number of available programs is determined
by your hearing care professional.

Mute hearing aids
Briefly touch the volume
indicator to mute the
sound from the hearing
aids (1).
You can un-mute by adjusting the volume
or touching the mute indicator (2).

Secondary functions
Touch the settings indicator
(A) to access the secondary
functions related to the
active programme.
Here, you can change the
name of the TV programme
(1) or regulate the level of the
streamed TV/audio signal (2).

Live Listen/sound from iPhone to your hearing aids

Select Programme
Touch the active programme
to open the programme
selector (1).
Select the TV programme (2).
Note: The number of available programs is determined
by your hearing care professional.

Mute hearing aids
Briefly touch the volume
indicator to mute the
sound from the hearing
aids (1).
You can un-mute by adjusting the volume
or touching the mute indicator (2).

Secondary functions
Touch the settings indicator
(A) to access the secondary
functions related to the
active programme.
Here, you can change the
name of the TV programme
(1) or regulate the level of the
streamed TV/audio signal (2).

Position iPhone near
sound source
Your iPhone will now
transmit sound from the
built-in microphone and
indicate the sound level (1).
Note: First time you use live listen - you need to allow
access to the microphone.

Mute hearing aids
Briefly touch the volume
indicator to mute the sound
from the hearing aids (1).
You can un-mute by adjusting the volume
or touching the mute indicator (2).

Modify label
Touch the settings icon (1).
Touch the current label
and type the wording you
prefer (2).
Connecting to the Internet/IFTTT

Introduction
You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

Using IFTTT, you can automate everyday activities - like turning on the lights - by turning on your hearing aids (additional equipment required). Or, you can set up a text notification to be sent to a mobile phone when your hearing aid battery gets low.

The possibilities are endless!

Please visit www.oticon.global/solutions/accessories/oticon-on/ for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.

Connect to IFTTT
Select the IFTTT main feature.

First time set-up
Select Get started.

Select Sign up now (1) or use an existing Facebook® or Google™ account (2). If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.

IFTTT
If the IFTTT option is turned off, IFTTT events are not active.

Notifications
If OFF, then no notifications can be seen on the notification screen on iPhone.

Oticon at IFTTT
A direct link to the Oticon channel on IFTTT.

Read more
A direct link to www.oticon.global/solutions/accessories/oticon-on/, where you can find much more information about Oticon ON App and IFTTT.

Sign out
Here, you can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.
Secondary functions

Settings
Press the settings icon to access the secondary features of the Oticon ON App (1).

Battery status
A visual presentation of the battery status of both the left and the right hearing aid (2).

Instructions for use
The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.

Coping with hearing loss
The app includes information and advice on how to make the most out of living with a hearing aid.

Find my hearing aids
The map will show where your hearing aids were last connected to iPhone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.

Event log
The app includes an overview of recent events registered. E.g., a warning is heard - it can be found, and replayed from the event log.

About the app
Warnings and disclaimers.
Secondary functions

**Individual volume**
This option enables separate volume control for left and right hearing aid.

**Voice prompts**
If the Voice prompts option is turned on, you will hear the programme name and battery status in your hearing aids.

**Demo mode**
This option enables you to try the app without having your hearing aids connected to iPhone.

**Background image**
The background image on the main view can be customized.

**Reset app**
Resetting the app will restore all user defined settings to factory settings. Resetting the app will not remove/delete pairing between iPhone and hearing aids.
The app includes an Apple Watch extension, which enable Apple Watch users to select program, see the status of the hearing aids, mute hearing aids and adjust volume - using the crown on the Apple Watch.